
This conference was organized by the International Association for Development of the Information Society (IADIS)

This conference focuses on the notion that the use of ICTs (Information and Communication Technologies) in Healthcare Services is the main mechanism to improve efficiency and effectiveness. Therefore, the e-Health 2021 conference aimed to draw together information systems, practitioners and management experts from all quadrants involved in developing computer technology to improve healthcare quality. Submissions were accepted under the following 3 main areas in the field of e-health: Research Issues, Management Issues and Applications.

The EH 2021 was published jointly with the 14th International Conference on ICT, Society and Human Beings (ICT 2021) and the 18th International Conference Web Based Communities and Social Media (WBC 2021). These events received 139 submissions from more than 21 countries. Each submission was anonymously reviewed by an average of four independent reviewers, to ensure that accepted submissions were of a high standard. Consequently, only 22 full papers were approved which meant an acceptance rate of 16%. A few more papers were accepted as short papers and reflection papers.

Extended versions of the best papers were selected to be published in:

❖ the IADIS International Journal on WWW/Internet (IJWI). ISSN: 1645-7641

Besides the presentation of full, short and reflection papers, the conference also included one keynote presentation by Professor Dipak Kalra, President of The European Institute for Innovation through Health Data, Belgium.

Keynote Presentation:

ACCELERATING INNOVATION THROUGH HEALTH DATA

by Professor Dipak Kalra, President of The European Institute for Innovation through Health Data, Belgium

In general, this edition offered once again a great opportunity to all their participants to discuss with success the most significant aspects regarding the theme e-Health. It served as a forum that gathered researchers, practitioners, students and anyone that was working or studying in the field of ICTs in Healthcare Services.

**Volume Editors:** Piet Kommers and Mário Macedo  
**Computer Science and Information Systems Series Editors:** Piet Kommers and Pedro Isaías

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